

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
MARCH 2026**

Madison County Road Department

Reporting Dates 03/02/26 through 03/31/26

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
42178	06/05/24 03/27/26	Request Schedule Closed	Durations 660.0 S-to-C 629.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Pickett, Gwendolyn South Deerfield Dr	South Deerfield Dr District 1
Culvert needs to be cleaned ditches holding water and not draining							
42485	07/12/24 03/16/26	Request Schedule Closed	Durations 612.0 S-to-C 592.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Stewart, Keith Twin Cedars Dr	Twin Cedars Dr District 1
Ditch retaining water can't cut ditch because of water							
43128	10/18/24 03/25/26	Request Schedule Closed	Durations 523.0 S-to-C 494.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Lori N Old Canton Rd	North Old Canton Rd District 1
From Cedar Grove to Yandell needs ditching							
43519	02/04/25 03/11/26	Request Schedule Closed	Durations 400.0 S-to-C 385.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Taylor, Earl Pleasant Gift Rd	Pleasant Gift Rd District 5
Ditches on the road needs to be cleaned out from Robinson Rd							
45305	08/25/25 03/24/26	Request Schedule Closed	Durations 211.0 S-to-C 183.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Johnson, Mary Lake Castle Rd	Lake Castle Rd District 1
Needs shoulder work on the east bound lane of road east of the stop sign at North Livingston Rd							
45520	09/23/25 03/09/26	Request Schedule Closed	Durations 167.0 S-to-C 154.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Brim, Willie Nichols Cir	Nichols Cir District 5
Need ditches cleaned out							
45600	10/13/25 03/26/26	Request Schedule Closed	Durations 164.0 S-to-C 134.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Horn, Brian Mt Pilgrim Rd	Mt Pilgrim Rd District 5
Ditch is washing out bad							

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45620	10/15/25 03/23/26	Request Schedule Closed	Durations 159.0 S-to-C 132.0 O-to-C	Ditching Medium Priority Needs ditchng near this address	Brown, Shirley Road Maintenance	Smith, Earl Fannie Mae Rd Fannie Mae Rd District 5
45703	10/29/25 03/13/26	Request Schedule Closed	Durations 135.0 S-to-C 118.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Bock, Joe Old Natchez Trace Old Natchez Trace District 5
45771	11/12/25 03/26/26	Request Schedule Closed	Durations 134.0 S-to-C 104.0 O-to-C	Ditching Medium Priority This road needs ditching, ditches are holding water	Brown, Shirley Road Maintenance	Brown, Bruce Way Rd Way Rd District 5
45847	11/25/25 03/23/26	Request Schedule Closed	Durations 118.0 S-to-C 91.0 O-to-C	Pot Holes Medium Priority Pot hole close to this address	Brown, Shirley Road Maintenance	Robert Gunter Rd Gunter Rd District 5
45859	12/03/25 03/02/26	Request Schedule Closed	Durations 89.0 S-to-C 83.0 O-to-C	Pot Holes Medium Priority Bad pot hole infront of this address	Brown, Shirley Road Maintenance	Williams, Willie Lovelace Ln Lovelace Ln District 5
45861	12/03/25 03/03/26	Request Schedule Closed	Durations 90.0 S-to-C 83.0 O-to-C	Gravel Medium Priority Need gravel on the culvert , the one next to the mailbox	Brown, Shirley Road Maintenance	Smith, Gregory Lottville Rd Lottville Rd District 5
45870	12/05/25 03/11/26	Request Schedule Closed	Durations 96.0 S-to-C 81.0 O-to-C	Limb Cutting Medium Priority Limbs, and tree hanging over the road on the West side of the road	Brown, Shirley Road Maintenance	Brewer, David Cauthen Rd Cauthen Rd District 5

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45888	12/10/25 03/24/26	Request Schedule Closed	Durations 104.0 S-to-C 76.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Linda Stump Bridge Rd	Stump Bridge Rd District 5
portion of concrete by mailbox taken up by equipment needs replacing							
45889	12/11/25 03/18/26	Request Schedule Closed	Durations 97.0 S-to-C 75.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Chandler, James Barnes Rd	Barnes Rd District 1
Need culvert installed							
45897	12/12/25 03/04/26	Request Schedule Closed	Durations 82.0 S-to-C 74.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown Rocks Rd	Rocks Rd District 5
Ditches on this road needs ditching done							
45924	12/18/25 03/24/26	Request Schedule Closed	Durations 96.0 S-to-C 68.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Renfro, Robert Renfro Rd	Renfro Dr District 4
Culvert replacement							
45925	12/18/25 03/03/26	Request Schedule Closed	Durations 75.0 S-to-C 68.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Coleman, Patrick Sulphur Springs Rd	Sulphur Springs Rd District 5
Culvert installation							
45936	12/24/25 03/25/26	Request Schedule Closed	Durations 91.0 S-to-C 62.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	King, Shawn Robinson Spring Rd	Robinson Springs Rd District 3
New culvert installation							
45941	12/29/25 03/25/26	Request Schedule Closed	Durations 86.0 S-to-C 57.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Benge, Dustin Robinson Springs Rd	Robinson Springs Rd District 3
Needs culvert installed.							

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45956	12/30/25 03/17/26	Request Schedule Closed	Durations 77.0 S-to-C 56.0 O-to-C	Culvert Installation Medium Priority Culvert installed @ existing address	Brown, Shirley Road Maintenance	Utroska, Curtis Cox Ferry Rd Cox Ferry Rd District 4
45957	12/30/25 03/02/26	Request Schedule Closed	Durations 62.0 S-to-C 56.0 O-to-C	Ditching Medium Priority Ditch running on Cobbville Dr E and the intercession of Pisgah Bottom Rd is caving in due towater that is flowing onto his property at tl	Brown, Shirley Road Maintenance	Owens, Mario Cobbville Dr E Cobbville Dr E Cobbville Dr E
45977	01/05/26 03/24/26	Request Schedule Closed	Durations 78.0 S-to-C 50.0 O-to-C	Gravel Medium Priority Need gravel on driveway	Brown, Shirley Road Maintenance	Manning, Katherine Old Jackson Rd Old Jackson Rd District 4
45983	01/06/26 03/24/26	Request Schedule Closed	Durations 77.0 S-to-C 49.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Unknown Spring Creek Rd Spring Creek Rd District 4
45987	01/06/26 03/31/26	Request Schedule Closed	Durations 84.0 S-to-C 49.0 O-to-C	Pot Holes Medium Priority Pot holes	Brown, Shirley Road Maintenance	Terra Yandell Rd Yandell Rd Yandell Rd District 5
45997	01/12/26 03/12/26	Request Schedule Closed	Durations 59.0 S-to-C 43.0 O-to-C	Culvert Repair Medium Priority Culvert that was put down under the road down by the bridge is affecting her property	Brown, Shirley Road Maintenance	Annie Brown Rd E Brown Rd E Brown Rd E
45999	01/12/26 03/04/26	Request Schedule Closed	Durations 51.0 S-to-C 43.0 O-to-C	Pot Holes Medium Priority Bad pot holes on N Old Canton Rd between Sowell Rd and Yandell	Brown, Shirley Road Maintenance	Terrell N Old Canton Rd N Old Canton Rd North Old Canton Rd District 1

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46002	01/12/26 03/18/26	Request Schedule Closed	Durations 65.0 S-to-C 43.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Unknown Gluckstadt Rd Gluckstadt Rd District 3
Pot hole on Glckstadt Rd and Providence						
46012	01/13/26 03/03/26	Request Schedule Closed	Durations 49.0 S-to-C 42.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Rita Rocky Hill Rd Rocky Hill Rd District 5
Bad pot hole on the pavement end close to Mansell Rd						
46013	01/13/26 03/09/26	Request Schedule Closed	Durations 55.0 S-to-C 42.0 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Caller Putnam Rd Putnam Rd District 5
Need gravel on driveway						
46020	01/14/26 03/23/26	Request Schedule Closed	Durations 68.0 S-to-C 41.0 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Trenell, Jerry Robinson Springs Rd Ext Robinson Springs Rd Ext District 3
Requesting for gravel/rocks on crossdrain across the road						
46023	01/15/26 03/04/26	Request Schedule Closed	Durations 48.0 S-to-C 40.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Milner, Joseph Spring Creek Rd Spring Creek Rd District 4
Need pot holes filled						
46029	01/16/26 03/19/26	Request Schedule Closed	Durations 62.0 S-to-C 39.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Hughes, Cleo Riley Williams Rd Riley Williams Rd District 5
Needs pothole repaired						
46042	01/21/26 03/19/26	Request Schedule Closed	Durations 57.0 S-to-C 34.0 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Webb, Johnnie Beaver Bend Beaver Bend District 1
Needs her culvert replaced so Bear Creek can re-pour the end of her concrete driveway. They had to bust the concrete to repair a wa						

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46050	01/22/26 03/13/26	Request Schedule Closed	Durations 50.0 S-to-C 33.0 O-to-C	Pot Holes Medium Priority Pot hole need to be filled	Brown, Shirley Road Maintenance	Morris Cove Ln Cove Ln District 4
46052	01/22/26 03/24/26	Request Schedule Closed	Durations 61.0 S-to-C 33.0 O-to-C	Pot Holes Medium Priority Pot holes need filling	Brown, Shirley Road Maintenance	Unknown Mannsdale Rd Mannsdale Rd District 3
46053	01/22/26 03/16/26	Request Schedule Closed	Durations 53.0 S-to-C 33.0 O-to-C	Pot Holes Medium Priority Pot holes need filling	Brown, Shirley Road Maintenance	Swain, Keith Cheryl Ln Cheryl Ln Cheryl Ln
46054	01/22/26 03/11/26	Request Schedule Closed	Durations 48.0 S-to-C 33.0 O-to-C	Pot Holes Medium Priority Pot holes need filling	Brown, Shirley Road Maintenance	Swain, Keith Dogwood Ct Dogwood Ct District 3
46055	01/22/26 03/11/26	Request Schedule Closed	Durations 48.0 S-to-C 33.0 O-to-C	Pot Holes Medium Priority Pot needs filling in front of the club house	Brown, Shirley Road Maintenance	Orr, Dean Bellevue Dr Bellevue Dr District 4
46065	01/28/26 03/19/26	Request Schedule Closed	Durations 50.0 S-to-C 27.0 O-to-C	Ditching Medium Priority Ditch is still not draining properly.	Brown, Shirley Road Maintenance	Burse, Creston Twin Cedars Dr Twin Cedars Dr District 1
46101	02/02/26 03/30/26	Request Schedule Closed	Durations 56.0 S-to-C 22.0 O-to-C	Pot Holes Medium Priority Whole road needs to be checked for potholes	Brown, Shirley Road Maintenance	Sartain, Fred Chapel Lane Chapel Lane District 3

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46102	02/02/26 03/27/26	Request Schedule Closed	Durations 53.0 S-to-C 22.0 O-to-C	Pot Holes Medium Priority Pothole needs repair between 113 and 115	Brown, Shirley Road Maintenance 	Caller Hallmark Place Hallmark Pl
46107	02/02/26 03/31/26	Request Schedule Closed	Durations 57.0 S-to-C 22.0 O-to-C	Culvert Repair Medium Priority Needs asphalt replaced where it was removed to install culvert	Brown, Shirley Road Maintenance 	Johnson, Craig Oliver Rd Oliver Rd District 1
46108	02/02/26 03/31/26	Request Schedule Closed	Durations 57.0 S-to-C 22.0 O-to-C	Culvert Repair Medium Priority Needs asphalt replaced where it was removed to install crossdrain	Brown, Shirley Road Maintenance 	Johnson, Craig Oliver Rd Oliver Rd District 1
46132	02/05/26 03/25/26	Request Schedule Closed	Durations 48.0 S-to-C 19.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Watson, John East Lake Dr East Lake Dr
46134	02/05/26 03/05/26	Request Schedule Closed	Durations 28.0 S-to-C 19.0 O-to-C	Culvert Repair Medium Priority One side of culvert is smashed by vehicle needs repaied	Brown, Shirley Road Maintenance 	Jones, Shane Cox Ferry Rd Cox Ferry Rd District 4
46140	02/06/26 03/27/26	Request Schedule Closed	Durations 49.0 S-to-C 18.0 O-to-C	Pot Holes Medium Priority Pot hole repair	Brown, Shirley Road Maintenance 	Morris Chapel Ln Chapel Ln District 3
46144	02/06/26 03/04/26	Request Schedule Closed	Durations 26.0 S-to-C 18.0 O-to-C	Road Condition Medium Priority at intersection of Lep Childress Rd and Cross Wind Dr bad asphalt hump in road from repair done by Water Dept, needs leveling	Brown, Shirley Road Maintenance 	Reed, Kaley Lep Childress Rd Lep Childress Rd District 4

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46156	02/09/26 03/06/26	Request Schedule Closed	Durations 25.0 S-to-C 15.0 O-to-C	Gravel Medium Priority Road Maintenance Requesting for gravel on driveway	Brown, Shirley Road Maintenance	Billingslea, Brent Loring Rd Loring Rd District 5
46169	02/09/26 03/09/26	Request Schedule Closed	Durations 28.0 S-to-C 15.0 O-to-C	Pot Holes Medium Priority Pot holes need patch more on the west side just before the Hinds county line	Brown, Shirley Road Maintenance	Strait, Kenneth Cox Ferry Rd (West) Cox Ferry Rd District 4
46184	02/10/26 03/06/26	Request Schedule Closed	Durations 24.0 S-to-C 14.0 O-to-C	Culvert Repair Medium Priority Culvert is smashed in, and all the gravel has washed off	Brown, Shirley Road Maintenance	Parker, Jenny Rocky Hill Rd Rocky Hill Rd District 5
46192	02/11/26 03/12/26	Request Schedule Closed	Durations 29.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Hot mix for the entire streets in Lake Caroline	Brown, Shirley Road Maintenance	Morris Entire Lake Caroline Caroline Blvd District 4
46194	02/11/26 03/18/26	Request Schedule Closed	Durations 35.0 S-to-C 13.0 O-to-C	Culvert Clean Out Medium Priority All culverts and cross drains need cleaning out	Brown, Shirley Road Maintenance	Morris Entire Lake Caroline Caroline Blvd District 4
46208	02/12/26 03/24/26	Request Schedule Closed	Durations 40.0 S-to-C 12.0 O-to-C	Culvert Repair Medium Priority Driveway on Ben Lockett Rd, trailer faces Hwy 43, needs gravel on culvert	Brown, Shirley Road Maintenance	White, Debbie Hwy 43 Ben Lockett Rd District 5
46213	02/13/26 03/27/26	Request Schedule Closed	Durations 42.0 S-to-C 11.0 O-to-C	Pot Holes Medium Priority Huge pot hole in the middle of the road	Brown, Shirley Road Maintenance	Rugley, Betty Tyler Ln Tyler Ln District 4

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46222	02/17/26 03/17/26	Request Schedule Closed	Durations 28.0 S-to-C 7.0 O-to-C	Grading Medium Priority Name: Thomas Cox	Brown, Shirley Road Maintenance	Cox, Thomas Childress Lane Childress Ln District 4
46227	02/17/26 03/18/26	Request Schedule Closed	Durations 29.0 S-to-C 7.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Land, James Barnes Rd Barnes Rd District 1
46233	02/17/26 03/11/26	Request Schedule Closed	Durations 22.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Pot holes on road need to be filled	Brown, Shirley Road Maintenance	Mc Donald, Mark Robinson Spring Rd Ext Robinson Springs Rd Ext District 3
46239	02/17/26 03/31/26	Request Schedule Closed	Durations 42.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Pot hole in front of house need filling	Brown, Shirley Road Maintenance	Orr, Dean Caroline Blvd Caroline Blvd District 4
46297	02/23/26 03/23/26	Request Schedule Closed	Durations 28.0 S-to-C 1.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Smith, Rashad Sharon Rd Sharon Rd District 5

Open Requests: 61 **100.6 S-to-C Average Duration**
79.4 O-to-C Average Duration

Total Requests: 61 **100.6 S-to-C Average Duration**
79.4 O-to-C Average Duration